

# How to accept a Jetpay payment

## What is Jetpay?

Jetpay is a secure, no-limit online payment processing company for B2B payments. Funds are transferred directly between bank accounts, similar to a wire transfer or eTransfer but with added security and specifically built for business transactions.

## Getting paid through Jetpay

When you receive a Jetpay payment for the first time, you are asked to connect a bank account to get the money deposited into.

### A few things you might be wondering about:

- By becoming a contact, the company who sent the invite will not be able to pull money from your account - only send money to it.
- You are not required to sign up for Jetpay.
- You will not be charged for any transactions you receive.
- You will be notified of every payment that is sent to your account along with a real-time tracking link.

## How to accept a Jetpay payment

1. Follow the 'Accept Invitation' button in the email that was sent to you.
2. To accept the invitation, you require the answer to a security question provided by the company that sent the invite.
3. You will be prompted to authorize a bank account to receive funds.

**Note: This will not allow the company who invited you to pull funds from your account - only send money to it. You will not be charged for accepting any payments.**

### You have two options to authorize your bank account:

a. 'Login Online' with online banking credentials

b. enter routing information with 'Enter Manually'

The screenshot shows the 'Authorize Bank' step of the process. It features a search bar and a grid of bank logos including Firio Capital, TD, RBC, BMO, Scotiabank, CIBC, National Bank, and Desjardins. At the bottom, there are buttons for 'My bank isn't listed' and 'Next step'.

The screenshot shows the 'Authorize Bank' step with manual entry options. Fields include Institution #, Transit #, Account #, Account title, Account type (dropdown), Institution name, Account holder name, Account holder email, Account holder address, Account holder postal code, and Account holder city. A 'Next step' button is at the bottom right.

**\*If you are having trouble finding your routing info, view this [article](#).**

**\*\*[Here](#) is a list of all supported institutions for the 'Login Online' feature**

Once authorized, funds will arrive in your account within 2-3 business days. You will email notifications along with a real-time tracking link for each payment that is sent to your account.

## What's the benefit to me?

- **Save time and money:** Once authorized, funds will automatically be deposited into your account - you are not charged for accepting any payments.
- **Added security:** Direct deposits are a highly secure payment method because funds are transferred directly between banking institutions.
- **Full transparency:** When a payment is initiated to your account, you will receive a tracking link that lets you monitor the payment status in real-time.

## Trusted and regulated across Canada



Any questions or concerns?  
We are happy to help!

Let's Talk

## About Jetpay

Every business needs to move money and our mission is to make it as easy as possible. No limits. No paperwork. No headaches. Jetpay is owned by Baseline Payments, a Vancouver-based payments consultancy focused on simplifying payments and improving cash flow — backed by our boutique approach to client support.